



# GROLEAU

WOOD. PURE AND SIMPLE.

Groleau Flooring inc.  
2095, de l'Industrie  
Beloeil Qc. J3G 4S5

**1-866-446-6667**

Web: [www.groleauinc.com](http://www.groleauinc.com)

Mail: [contact@groleauinc.com](mailto:contact@groleauinc.com)

## LIMITED WARRANTY

**Parquet 12"x 12" x 5/16" (305mmx305mmx8mm)  
Pre-finished**

**For proper installation, please consult:  
Prefinished parquet installation instruction**

## MAINTENANCE

You can use a humid cloth or sponge, as long as it is not too wet. Never let liquids sit on your floor, always wipe all spills. To avoid any premature wear of the floor, place a mat at each entrance of the house. Carpets should be put at strategic places where there is more traffic.

We recommend lifting your furniture when moving it and use pads under chair and table legs. To preserve the beauty of your parquet, vacuum regularly to eliminate dust and dirt such as sand and small rocks that can permanently damage your floor.

**Warning: Never wax your floor.** Wax and varnish are not compatible. We do not recommend the use of soaps, detergents and cleaners other than those recommended by **Groleau Floorings Inc.**

## WARRANTY

The retailer, seller, re-seller, professional installer has the responsibility to inform the customer of the terms and limits of this warranty.

This warranty is not transferable and applies only to the original purchaser. Proof of purchase will be necessary if a claim occurs.

This warranty applies only to flooring installed for residential use.

This warranty does not apply to “second quality products” such as rustic, antique and “B” grade, or products identified, described or specified with defects or imperfections.

The colour change due to sunlight exposure is a natural phenomenon and therefore cannot be considered a defect of the product.

**All Groleau Flooring** products are made according to the wood industry standards. According to these standards, a natural variety of colour between the slates is accepted. Groleau Flooring does not guarantee its wood colour. Since our products are made from natural wood, some imperfections may be found. Industry standards allow a 5% tolerance on the overall quantity purchased.

**Groleau Flooring** guarantees the quality of the grade sold, good manufacturing, and the moisture content at delivery, which varies from 6% to 8%.

**Groleau Flooring** will not be held responsible for any damage caused to their products resulting from the use of a glue other than **Groleau Prefinished parquet adhesive Pro-766**.

**Groleau Flooring** will not be held responsible for damage of the sold products or to anyone injured, resulting from unsuitable storage, such as places that are badly ventilated, too humid, or in a place that is inadequate to protect the product.

**Groleau Flooring** will not be held responsible for damage of the sold product or anyone injured, resulting from the products which are not installed according to the instructions indicated and/or that proper care is not given with the intention of protecting the product.

**Groleau Flooring** will not guarantee its products if the installation has been made on inappropriate, uneven or badly prepared surfaces, or if it's been made on a humid surface or in a room with too much relative humidity.

**Groleau Flooring** has undertaken the task of producing a product of superior quality. If there is any doubt of possible defects or you experience any difficulty, stop installation immediately and contact your reseller. The person designated for installation is totally responsible for the final result of the proper installation of the tiles and the colours properly harmonized. A tile that is installed or altered is considered accepted by the installer; therefore it removes any responsibility of the manufacturer. If the owner discovers a defect after the work has been completed, **Groleau Flooring** will not be held responsible.

## WARRANTY (CONTINUATION)

The responsibility of **Groleau Flooring** is to replace the portion exceeding the norms as long as this portion is not installed or altered. Transport freights and labour are not covered by the warranty

No one can change the terms and limits of this warranty without written consent given by **Groleau Floorings Inc.**

- This document is a translation from the French version. If ever any doubt occurs, the French form prevails over the English form.

